

TULSA DISTRICT RECORD

October 1996 Vol. 19, No. 10

A Dig Dom



Mark McVay

A Big Dam Job

Bill Hinkle, Safety Office

TULSA DISTRICT INSPECTION TEAM RECENTLY COMPLETED STRUCTURAL INSPECTIONS OF THE TAINTER GATES AT HUGO AND COPAN DAMS. Members were Mark McVay and Lori Thomas of Engineering and Construction Division and Chuck Miles, Larry Harp and Andrew McVeigh of Operations Division.

The inspection required team members to climb out on the strut arms and girders at heights of nearly 50 feet; a fall of that distance is not something most of us look forward to. The work begins at the trunnion block where you climb out onto the upper strut arm which angles up to the girder you hope to get to. Cross braces, girder plates, side seals and the skin plate must all be examined. Critical areas were carefully examined for corrosion, deformation and cracking.

The inspection team had to cope with several potentially serious safety and health hazards to accomplish their work. A great deal of thought and preparation went into the selection of the fall protection system used for the inspections. Anchorage connector straps, carabiners, catenary lines, lifelines, robe grabbers and chest and body harnesses with shock-absorbing lanyards were rigged to provide proper fall protection.

An extra lifeline and rope grabber were also on hand in case one of the team members needed to be rescued. A

Colonel's Corner



Col. Timothy Sanford District Engineer

New Year, New Vision

FISCAL YEAR 1996 IS NOW BEHIND US. We can look back proudly at the many things we have accomplished. We have significantly improved customer support throughout the district. We have successfully made the transition to CEFMS and have completed our first year-end closeout professionally . . . still delivering superb late FY contracting and fiscal support to our customers, in spite of the challenges of a new and sometimes very frustrating system. Well done. Everyone should look back with pride at FY96!

In October 1997, what do we want to be able to say we accomplished over the past 12 months? Now is the time for everyone to ask themselves that question. More importantly, it is time for the district to ask that question. Last month, division and office chiefs did just that. The result was a set of objectives for each of our four strategic goals. These objectives are broad, but clear and quantifiable so we can hold ourselves accountable throughout the year for accomplishing what we committed ourselves to do.

If you haven't seen the FY97 Objectives, see your supervisor. Discuss the objectives in your section. Decide how you and your section will accomplish your part in insuring that we can look back 12 months from now and say with pride, "We did what we set out to do!!!"

The main objectives for each goal are shown below. Each objective has specific actions to insure it is accomplished. Every member of the district plays a role in successfully completing these actions and meeting our objectives.

Deliver Quality Products and Services

- 1. Develop a complete team understanding of the final customer product.
- 2. Develop and use tools that result in reasonable, realistic schedules and costs.
- 3. Improve the workforce through specific task analysis and training.

Create Satisfied Customers

- 1. Promote the concept "We are a resource for the customer."
- 2. Prepare and use Customer Relations Plans.
- 3. Initiate co-location, staff exchanges, and weekly coordination with customers.
 - 4. Close the execution loop: Survey, Evaluate, Change.

Develop An Empowered Workforce

- 1. Develop an effective workforce training program.
- 2. Review authorities. Consider further delegation of authority and responsibility.

Develop and Be A Caring Professional Team

- 1. Cross-train to develop a multi-talented workforce.
- 2. Implement effective issue resolution methods.
- 3. Conduct team building activities between offices.
- 4. Promote Regional Teamwork within SWD.

Over-arching these goals and objectives is a statement which I believe says what we all want to be able to say about ourselves today and tomorrow:

Our Vision:

Be the <u>Corps Standard</u> in Customer Care and Professionalism.



Every month is Quality Month, and we start October with a new Total Quality coordinator. **Julie McCollough** of Internal Review Office is taking over the helm from **Larry**

Dearing. Thank you for a great job, Larry! Congratulations, Julie!

Operations Division employees can really cook! **Steve Chapman** won first place in the chili cookoff at Tulsa's annual Bluegrass and Chili Festival held Sept. 5-7. Congratulations, Steve. How about cooking some of that prizewinning concoction up for us?

The district was recognized by the Oklahoma Federal Executive Board on Sept. 18 for "Helping Communities Solve Their

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Tulsa District Record

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Contributions of articles, graphics and photographs are encouraged. All manuscripts are subject to editing and rewriting prior to publication. articles, graphics and photographs are en-

couraged. All manuscripts are subject to editing and rewriting prior to publication.

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. . . Inspection

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lifesaving skiff, a trained boat operator and two-way radios between team members and the boat were also necessary for timely rescue. Getting out on the tainter gate was not as much of a problem as coming back down, when the rope grabber would sometimes lock up, and both hands had to be used to free it – not a good feeling when you are looking down at the concrete and water below. Shorter lanyards and different rope grabbers have been ordered to solve this problem; inspections of Eufaula and Keystone Dams are coming up soon.

Another serious hazard was presented by pigeons roosting on the structures. Pigeon droppings, dry or wet, can cause disease. They were a particular problem at Hugo Dam where the access shafts to the trunnion blocks had to be cleaned with a high-pressure washer before the team could complete its work. A large amount of pigeon droppings had accumulated on the strut arms and girders and had to be scraped out before the inspections of critical areas could be accomplished.

Diseases that can be transmitted through pigeon droppings are pigeon ornithosis, encephalitis, salmonella food poisoning and histoplasmosis.

The inspection team had to wear protective gloves and respirators for some of the work, and washed their hands at every opportunity. There was active competition between team members to see who could wash their hands first.

The tainter gates were found to be in good overall structural condition. Some drain holes were plugged with pigeon droppings, which allowed water to pond on the structural members. Some corrosion was discovered in these areas. Future maintenance items



Mark McVay stands on a middle girder of a Hugo tainter gate. He is tied off to a lifeline.

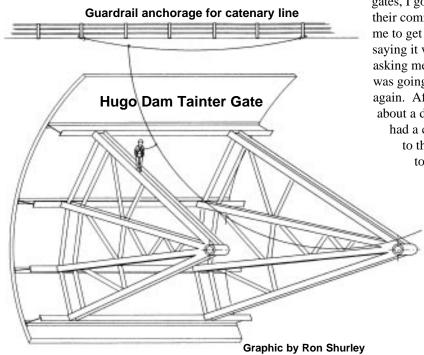
Photo courtesy of the inspection team

suggested to the project offices include thorough cleaning of the tainter gates and spot painting of any corrosion noted.

You may have wondered what my role was in these inspections. I thought I

was there to support the team members. I busied myself with rigging and throwing the lifelines down to the trunnion block deck as much as I could, but after Mark, Lori, Chuck, Larry and Andrew had taken

turns climbing around on the tainter gates, I got the impression from their comments that it was time for me to get out there. Another way of saying it would be that they kept asking me over and over just when I was going out. Then they asked again. After washing my hands about a dozen times before lunch, I had a cheeseburger, drove back to the dam, and got out on the top strut arm. I inspected it and the top girder, and started back down. The rope grab locked up, and I was 50 feet in the air. Mark McVay finally talked me down, and it was over.





Tim Galloway and his son, Josh, speed across the water during the End-of-Summer Blowout.

Hurrah for the Last Hurrah!!

Jan Morris, Real Estate Division

SIMPLE INVITATION WAS EXTENDED BY A PROJECT OFFICE LOCATED IN THE HEART OF THE TULSA DISTRICT. The invitation mentioned fun for all ages and a great meal to close the day. Tim Galloway, Eufaula Project, got the event rolling, and decided to include all the Corps family for one "last hurrah!" The first-of-its-kind event was called, "The Last Summer Blowout!"

The event was publicized through email, and readers could respond to Tim's personal invitation to enjoy themselves at Eufaula Lake Sept. 7-8. Motels weren't needed because free overnight accommodations were available at Brooken Cove.

Activities throughout the day included horseshoes, watercraft activities, swimming, hiking, boat riding, etc. Instructional sessions were given to each person participating in the watercraft activities. The instructions included safety lessons and updates on new state

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Tim Galloway, Eufaula ranger, gives safety instructions to part of the group attending the first-of-its-kind event held at Eufaula Lake. Seated, from left to right, are Oologah Rangers Joe Custer and Paul Shockley, Josh Opela, Bruce Orvis and Julie Opela. Susan Opela is seated and Tim's wife, Shaylenne, is standing at the rear.

. . . Last Hurrah

from page 4

regulations governing personal watercraft, some of which went into effect July 1.

I had a great time getting familiar with a very popular watercraft, the Sea-Doo. Once you are out on the water in one of these, you realize the importance of the safety instructions. My friend and his son had a terrific time; in fact, it was difficult to get those two out of the water. The enticing freshly-caught fish and trimmings at the fish fry that evening did the trick, though! The fishermen and cooks at Eufaula are to be commended on a great catch of the day and fine eating!!! Catfish, sand bass and crappie were served along with fried potatoes, hushpuppies and coleslaw. Brewed tea was there to "wash it down."

Galloway said he would like to see other lakes offer the chance for fellow employees to visit at events throughout the year. This would encourage camaraderie and would allow employees to become familiar with Corps facilities.

From the standpoint of a Tulsa office employee, I, personally, encourage this initiative. It allows us to put a face with fellow employees whom we deal with by phone or through e-mail. The gathering at Eufaula was also a great way to enjoy a trip not too far from home.

The next time an invitation sneaks up on you by e-mail, try it; you'll like it! Do it again, Eufaula, and other lakes! All those attending from Tulsa had a great time! Thanks to all Eufaula employees and their families for the great hospitality! It was quite a blowout!



Ballard Becomes Chief

Lt. Gen. Joe N. Ballard became the 49th Chief of Engineers at an Assumption of Command ceremony on Oct. 1.

Maj. Gen. Pat M. Stevens IV has been serving as the Acting Chief of Engineers since Lt. Gen. Arthur E. Williams' retirement in June.

Ballard, who is the first African-American Chief of Engineers, is a native of Oakdale, La. He graduated from Southern University A&M College, Baton Rouge, in 1965 with a bachelor's degree in electrical engineering, and was commissioned into the Corps of Engineers. In addition to his master's degree in engineering management from the University of Missouri, he is a graduate of the Engineer Officer Basic and Advanced Courses, the Army Command and General Staff College and the Army War College. He is a registered professional engineer in civil engineering.

Prior to assuming command, Ballard was the Chief of Staff, United States Army Training and Doctrine Command, Fort Monroe, Va., a position he has held since July 1995.

He has also held a wide variety of command and staff positions, including the Commanding General of the U.S. Army Engineer Center and Fort Leonard Wood. Prior to that, he was Special Assistant to the Director of Management for the Total Army Basing Study, Office of the Chief of Staff,

Washington, D.C.; Deputy Commanding General, U.S. Army Engineer Center and Fort Leonard Wood/Assistant Commandant, U.S. Army Engineer School; Assistant Deputy Chief of Staff, Engineer, Headquarters U.S. Army Europe; Commander, 18th Engineer Brigade in Karlsruhe, Germany; Chief, Assignments Branch, Colonels' Division, U. S. Army Personnel Command; and Commander, 82nd Engineer Battalion, 7th Engineer Brigade in Bamberg, Germany. In addition to numerous other assignments, Ballard served two tours in Vietnam where he served as a platoon leader in the 84th Engineer Battalion, and

later, after attending the Engineer Officer Advanced Course, he served as Commander, Company C, 864th Engineer Battalion and then Chief, Lines of Communications Section Operations, 18th Engineer Brigade.

Ballard's awards and decorations include the Distinguished Service Medal, Legion of Merit (four awards), Bronze Star Medal (two awards), Defense Meritorious Service Medal, Meritorious Service Medal (three awards), Army Commendation Medal (two awards), and the Army Staff Identification Badge.

He is married to the former Tessie LaRose of New Orleans, and they are the parents of three daughters: Mrs. Dawn Stewart, Mrs. Taras Copeland, and Mrs. Makyba Frazer.



Debbie Gibbs, PPMD, checks out some of the latest purchases made in the Tulsa office with ACOE award funds. Division/ office kitchen areas now sport new refrigerators and microwaves.



Sardis Stilling Basin Inspection – Saving Silt, Time, and Permit Procedures

Margaret Johanning, Leadership Development Program participant, on assignment in Operations Division

ARDIS LAKE ON JACKFORK CREEK, A TRIBUTARY OF THE KIAMICHI RIVER, IS A NATURALIST'S PARADISE. The Jackfork Creek Basin of southeastern Oklahoma is enclosed by the Jackfork Mountains on the west, the Winding Stair Mountains on the north and the Potato Hills to the northeast. The Kiamichi River, downstream of the dam, has an unusually large number of mussel species. One, the Ouachita rock-pocketbook, is classified as endangered.

In August, the stilling basin was unwatered in preparation for a visual inspection of the end sill, baffles, stilling basin floor and walls, and conduit and gates. This inspection is conducted about once every five years.

In prior years, the unwatering operation began with the construction of an earthen cofferdam downstream of the stilling basin. About 200 cubic yards of fill would be placed in the stream, requiring a Section 404 permit under the authority of the Clean Water Act. Almost a week would be needed for placement, unwatering and inspection of the stilling basin, and removal of the cofferdam.

The increase in siltation from placement and removal of the cofferdam was a concern to Helen Williams of Regulatory Branch, Operations Division, who would prepare the permitting procedures and agency coordinations required for the Section 404 permit.

She did some investigating, and learned of an inflatable dam used by the Sacramento District in flood fighting and containment measures. She reached the supplier in Huntsville, Ala., who volunteered to demonstrate his product, the Water Structure, at Sardis Lake.

The Water Structure was transported to the site by the supplier. Once unloaded,

it was hand carried by four men, and placed in the streambed. Rolled up, the 100-feet length weighed about 400 pounds; it would inflate to a height of four feet. (Not all the length was needed for placement across the streambed, so the excess was just left rolled up on the opposite bank.) Placement and filling with water took about 30 minutes.

The structure is a strong, woven outer tube that provides structural integrity and holds two inner tubes that are filled with water to provide the mass needed for stability, and to prevent rolling. The Water Structure is made of flexible materials to conform to uneven terrain and obtain an effective seal, but large rocks in the channel at this site hampered the effectiveness. A load of sand was brought to the site and placed by hand to plug the holes but eventually a small pump was used to control leakage.

Two four-inch pumps, one six-inch pump and one three-inch pump were used



Big rocks in the channel kept the structure from sealing completely, so sand was used to plug holes and control leaking. Paul Pascarella, maintenance worker at Sardis, is shown adding sand to the seal.



Larry Harp

Janice Orvis, district photographer, walks across the Water Structure which has been placed across the channel and inflated to its height of four feet.



Workers pump out the stilling basin so it can be inspected. Left to right, they are Paul Pascarella, Ryan Griffith and Lewis Bryant. Pascarella and Bryant are maintenance workers at Sardis, and Griffith is an ODWC game warden.

to unwater the basin. While the water was being removed from the stilling basin, project personnel and an Oklahoma Department of Wildlife Conservation game warden removed fish trapped in the receding waters and placed them in the small pool downstream of the end sill.

The outlet works, a 470-foot-long conduit about 9 feet high and 12 feet wide, was also inspected. Flashlights in hand, the inspection team, from Dam Safety Section, Design Branch and Operations Division, walked the interior of the conduit and checked the service gates. When they left the stilling basin, the service gates were opened to check their operation. Mark McVay, structural engineer from Design Branch, and Janice Orvis of

Support Services Branch – with video camera in hand – made a second trip through the conduit to check the emergency gates.

When the inspection was completed, the Water Structure was drained and rolled up for removal and storage. Removal took about 45 minutes. Ron Jordan, Sardis Lake manager, was pleased with the inflatable dam's performance and the inspection results which showed the facility to be in good condition.

Williams was also pleased. The Water Structure proved to be quicker than past methods of unwatering. It eliminated the need for fill material, the siltation of which threatened the already endangered mussels. And, it didn't require a Section 404 Permit.



Enough water has been pumped from the stilling basin so the baffles are exposed. Fish are being removed by Ryan Griffith, game warden, Oklahoma Department of Wildlife Conservation.

A Fishy Tale

Ray Kunka, Fort Supply Lake

Editor's Note: Several Operations projects contribute weekly articles to local newspapers. The following is an excerpt from one written in early September.

Have I got a fish story for you! In the last article, we were having some problems with a gate leaking more than expected. After attempting to reseat the gate again, it still leaked. The next logical step is to set the emergency gate in front of the leaking gate. There is about a 10-foot space between the regular (service) gate and the emergency gate. The service gate was pulled up out of the hole to inspect for any obvious reasons for leakage.

Then, one of the maintenance workers looked into the dewatered area where the gate had just been removed, and saw what he thought was a log. A second look determined that it was a big catfish. Not only was it a big catfish, they said that it was a B-I-G Catfish! No, the catfish had not held the gate open and caused the leakage problem (that turned out to be another situation altogether) but it did pose an ethical problem. That problem was whether to go down there and pick up the fish and pretend to have caught him on a rod and reel to establish a new state record for flathead catfish or to let him live another day to be caught by some other fisherman. Our guys' good ethics dictated that they open the emergency gate, and flush him into the stilling basin where he lives today.

The above story was relayed to me after I arrived back from a meeting in Tulsa. I did not see the fish. Is this just another fish story or is this the truth? Every other lake where I have worked has had stories of big catfish (big enough to swallow a man) laying up against the gates when some SCUBA diver was sent below to do an inspection. I like to think that this "Tessie," the Fort Supply Lake Monster, is real. Our maintenance crew swears it is true. I even checked my calendar to see if it was April 1. Where is the nearest polygraph?



Waving to the monkies – Sandi Egan was one of brave volunteers who spent the day at the Tulsa Zoo with an active group of 3-, 4-, and 5-year olds.





Ed Rossman is this year's Combined Federal Campaign coordinator. He also captained the landscaping work crew at the Children's Day Nursery.



Doing a Day of Caring

Sixty-plus Tulsa office employees spent Friday, Sept. 13, the Day of Caring, working for Children's Day Nursery in downtown Tulsa. Some accompanied a group of three-, four-, and five-year-olds to the zoo while the rest worked at the nursery. During the day, Corps work crews handled projects in painting, carpentry, landscaping, cleaning and child tending.

Day of Caring is the annual official kick-off of the United Way and Combined Federal Campaigns. On that day, volunteer workers donate time and labor to charitable agencies. The day allows volunteers to learn more about the agencies and to contribute in a hands-on way to the work being done by the service organization.

"It would take us more than a year to accomplish what was done in that one day," said Gwen Redcorn, director of the nursery. She says the nursery school only employs one maintenance person, and that the staff really counts on the work provided by volunteers annually on the Day of Caring. This year, both Tulsa District and Bank of Oklahoma worked at the day nursery which had set aside several projects for the more than 120 volunteers to complete.

Citywide, more than 3,500 volunteers completed community projects worth thousands of dollars.

CFC runs through mid November.

This year's goal: \$66,400

Woody Bargar holds a step stool while Bert Sherrell puts the screws to it. Sherrell captained the work crew which designed and built 10 step stools for the nursery school children to use.



Craig Wright captained the work crew which roofed and repaired the day nursery's playhouse. When that group finished the job given them, they moved on to other projects. Here, Craig stabilizes an exterior handrail.



Tim Boyd of F&A was captain of the work crew tasked with painting the library. This room became known as the banana room, and challenged all who entered its doors.

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ACOE award money buys variety of items for field offices



Dear Readers,

| Oologah Electronic Dart Board | | | | |
|--|--|--|--|--|
| Copan/Hulah Television Set | | | | |
| Skiatook Kitchen Supplies | | | | |
| Keystone Sunbeam Electric Grill | | | | |
| Fort Gibson Large White-tail, 3-D Target, Pocket | | | | |
| Knives, Bird Feeders, Kitchen Supplies, Table Tennis Equip- | | | | |
| ment, Sweatshirts | | | | |
| Electrical M&R Versa Brite II, Sunbeam Electric Grill and Cart | | | | |
| Tenkiller Gas Grill, Iced Tea Brewer | | | | |
| Eufaula | | | | |
| Eufaula Powerhouse AM/FM Radio | | | | |
| Wister 900-watt Microwave | | | | |
| Marion | | | | |
| John Redmond Gas Grill | | | | |
| Council Grove Griddle | | | | |
| Texoma Dishwasher, Sinks, Mixer Fixtures | | | | |
| and Hardware, Food Slicer | | | | |
| Fall River/Toronto Ice Cream Freezer, Mrs. Teapot, Mi- | | | | |
| crowave Dishes, Bread Maker | | | | |
| Big Hill/Elk City Gas Range | | | | |
| Pat Mayse Gas Grill | | | | |
| Broken Bow Powerhouse Radio w/CD Player | | | | |
| Canton Battery-Operated Wall Clock, Land- | | | | |
| scape Fountain w/Pump | | | | |
| Fort Supply Microwave | | | | |
| Robert S. Kerr Television and VCR | | | | |
| Lock & Dam 14-18 Electric Grill, Scanner, Home Gym, | | | | |
| Electric Grill | | | | |
| Webbers Falls Project Gas Grill, Coffee Pot, 2 Ice Cream | | | | |
| Makers | | | | |
| Fort Sill Area Office Reverse Osmosis System | | | | |

I'm very sure that more spending is occurring as I write this. I will try to update everyone as time goes on. I see Commandant Kent moving this way, so I shall return to polishing his briefcase, and assume my whipped dog expression .

Thanks,

Kenny Whitehead, ACOE

From the Mail



To Col. Sanford from MSW Stephen Craig, Tulsa Vet Center:

The Tulsa Vet Center recently received a donation of a microwave oven and refrigerator from the Real Estate Division of the Tulsa Corps of Engineers. I would like to express my personal appreciation from the Tulsa Vet Center of this donation.

This personal donation to the Vet Center will be put to good use. The microwave will replace an old microwave used at the Vet Center. The refrigerator was further donated to a Vietnam veteran family that was in need of such an item.

This exhibits the giving spirit of your Real Estate Division, and reflects great credit on the Corps and Engineers and the Army caring tradition. Please pass to each employee of the Real Estate Division my heartfelt appreciation.

To Col. Sanford from Alvie Nelson, principal, Durant High School:

I want to thank you for the computers that were donated to Durant High School by the Corps. It was a very nice contribution on your part and will benefit many students in the future. We also appreciate Mr. Chris Lynch for his assistance.

With the increased use of technology in our schools, it seems that we cannot keep up with the demand for computers for our students and teachers. We would certainly appreciate your consideration if you have computers that you would like to donate in the future. We would certainly make good use of them.

The following two letters were addressed to Mary Beth Hudson, Day of Caring coordinator, on behalf of all the Day of Caring volunteers:

Words cannot express how much the Day of Caring benefited the nursery! Your hard work and all the wonderful people you sent were the answer to our prayers.

We have decided your group was the best ever!

Ms. Gwen, director

The Senior Board of Children's Day Nursery is most grateful for all the Corps of Engineers did for us during the recent Day of Caring. The building and grounds look so good! Like many charitable groups, we always seem to be in dire financial straits – it will be even worse next year as United Way has drastically cut our allocation for 1997.

Your help was important to us, and we thank you.

Polly Hamilton, president, Senior Board

Scrappy says, "Share!"

Hurray for Keystone Project Office for sharing its trash!! Keystone personnel sack up their shredded paper trash, and bring the sacks to the district office for recycling. This practice not only reduces the amount of waste needing disposal, it increases the amount of money earned by the district office for special projects.

Business Process Improvements

Tulsa District

Ingineering the Future

One Corps!

Lt. Col. Thomas Frendak Deputy District Engineer

Safety Office – The single most important area is the reduction of work-related injuries. Fall protection training and activity hazard analysis training have already taken place; more sessions are scheduled. Confined space entry training will continue. Our health physicist is scheduled to do work for others this month, and will expand our capabilities in radiological safety work for others as well as within the district. Expanded industrial hygiene support to other SWD districts is also a business improvement that will generate future work.

Equal Employment Office – EEO Offices have always had to manage without adequate staff, therefore, we help each other. The Tulsa office coordinates with other district EEO managers both within and outside SWD. This business practice has always existed in EEO. Other districts are asked to assist in EEO counseling, sharing good ideas, sharing training materials, and just the day-to-day sharing of, "What have you done?"

.. Column

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Own Problems." This award came as part of the annual FEB Hammer Awards for reinventing government. Our "out of box thinking" at Arcadia Lake has resulted in a first of its kind lease with the Oklahoma Department of Wildlife Conservation to allow them to construct and operate an education and research center on 500 acres of the federal property at Arcadia; also a first. This was a true win-win solution. **Gary Sallee, Jim Huggans, and Mark Boling** received the award for the district. Well done!!!

The Combined Federal Campaign is off to a rousing and impressive start! This year's campaign began with the Day of Caring during which more than 60 district employees volunteered their time to the Children's Day Nursery in downtown Tulsa. I understand there are several employees who have a newfound dislike of banana yellow. Thanks to all who took part in this volunteer effort.

The district's official kickoff was highlighted by a surprise visit by the Fab Four who are not quite what they used to be. Special thanks to **Joyce Heim and the Castle Chorus** for their major contribution to the program. **Ed Rossman** of Planning Division is serving as this year's CFC chairman. **You contributed over \$47,000 toward our goal of \$66,400 during the first week of the CFC!!! Thanks to all for their generosity!** There is still time for those who haven't given to really make a difference in the lives of our fellow Americans. I know we can reach our goal.

Our home page on the Internet is doing its job. Two recent visitors to the site who followed up with phone calls were an Army captain and an Army colonel. The captain was checking out various Corps districts in anticipation of his next assignment. The colonel – with the Army of Uruguay – wanted to visit the district to discuss environmental issues.

I received a very complimentary Memorandum of Appreciation recently from a retiring member of the SWD staff. The appreciation was expressed for having had the pleasure to have worked with the professionals in the Tulsa District. The district was described by this individual as the Pacesetter District of the Pacesetter Division. Specific kudos were given to Sue Umezawa, Brenda Knight, Larry Hogue, Frank Simms and Christine Roye. Well done, everyone. You Set the Standard for the Corps in Customer Care and Professionalism!

Engineer the Future!



Q: What is the Support For Others Program?

A: This program allows the Corps to provide 100 percent reimbursable services to non-Department of Defense federal agencies and state and local governments.

Q: Is SFO different from the Work For Others Program?

A: The SFO program is a child of the WFO program and differs only in the type of customer served and the type (military or civil) of resources used. The WFO program provides 100 percent reimbursable services to Department of Defense customers as well as SFO customers. The SFO program is that portion of the WFO program that serves non-Department of Defense customers. Typical SFO customers include the Environmental Protection Agency, the Department of Justice and the Cherokee Nation. SFO work is executed using Civil Works FTEs while work for DOD customers is executed using military FTEs.

Q: Is the SFO program new?

A: No, the Corps and other federal agencies have had the authority to provide reimbursable services to each other and to state and local government units for many years.

Q: Since the SFO program has been around for several years, why the new emphasis?

A: Recent changes in public policy have resulted in a reduced federal budget and a shift of responsibility for many public programs from the federal government to state and local governments. The Corps faces the potential elimination of several thousand FTEs due to the reduced federal appropriations for traditional Corps programs. These reductions can be minimized by using available resources to serve SFO customers.

Q: Are there other advantages to building the SFO program?

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A: Yes. The experience gained by the work and the positions saved will enable the Corps to maintain and enhance its ability to recruit and retain the personnel necessary to meet the engineering needs of our nation's Civil Works and Military missions. It will also provide increased government efficiency by avoiding the necessity for each government body to duplicate the technical resources available in the Corps.

Q: How do we recruit new SFO customers?

A: The SFO program is entirely dependent on funding provided to the Corps by its SFO customers. Growth of the program is thus dependent on the customer's decision to use the Corps for their work. We must therefore provide all existing customers with outstanding performance and customer service and be willing to market these demonstrated competencies to new customers that we have identified as needing the services we have available.

Q: What type of work is appropriate for SFO?

A: The emphasis of Corps SFO work is to assist other government units in the conduct of essential government functions. The Corps will not compete with the private sector. One essential government function is the responsible management of architect-engineer and construction contracts. Whenever possible the Corps will execute SFO work using private sector assets.

Note: If your question was not covered, please call John Wagner, SFO coordinator, at 918-669-7239.





Family additions

Brianna DaShawn
Samilton, born Sept. 17 –
daughter of Lisa and Anthony Samilton. Lisa is an electrical engineer in Design Branch, E&C Division.

Recycling Results

August 1996 Savings

KWHs of energy 44,821
Gallons of water 76,524
Cubic yards of landfill36.08
Pounds of air pollution 656

| | Month | Trees | Tons of |
|--------|------------|-------------|---------------|
| _ | Amount | | |
| | Saved | Paper | Made |
| Jan. | 97 | 5.7 | \$143.00 |
| Feb. | 109 | 6.4 | 160.34 |
| March | 135 | 7.9 | 158.74 |
| April | 136 | 8.0 | 151.96 |
| May | 118 | 6.9 | 115.31 |
| June | 130 | 7.6 | 128.09 |
| July | 107 | 6.3 | 108.37 |
| August | <u>186</u> | <u>10.9</u> | <u>199.74</u> |
| Total | s 1018 | 59.7 | \$1165.55 |

Condolences

To the family and friends of Hugo Paapanen, retiree, who passed away Sept. 15. He retired from Support Section in 1968.

To family and friends of Isaac W. "Wes" Morland, 84, retiree, who passed away Sept. 20. Morland retired in 1973 from Design Branch. He was preceded in death two years ago by his wife, Betty, who had also been a Tulsa District employee. Among his survivors is a cousin, Van Thornton, who retired three years ago as assistant chief, Operations Division.

To family and friends of Bob Whitley, retiree, who died Sept. 29. He retired in 1975 after 37 years with the Corps.

Scott Henderson, Toastmaster, Wins Speech Contest

AUGHING ALL THE WAY TO THE

WINNER'S CIRCLE, Scott Henderson
took first place in the Oklahoma Toastmasters Area L-1 humorous speech contest in September. Henderson, who works
in Civil Design Section, represented the
Red Castle Toastmasters Club in the contest called the "Magic Day of Laughter."
A member of Toastmasters for only nine
months, Henderson competed against four
other toastmasters. Three of his opponents had years of experience, and had
participated in numerous speech contests.

Henderson kept his audience laughing constantly as he related experiences from his married life in his talk, "The Typical Male Syndrome."

"It is quite an accomplishment to win on your first entry," said Ray Tomasko, Red Castle Toastmasters member. "We are proud of Scott for bringing this honor to the Red Castle Toastmasters Club and the Tulsa District." Henderson will compete in the Division-L contest in October. If successful there, he will compete in the state finals.

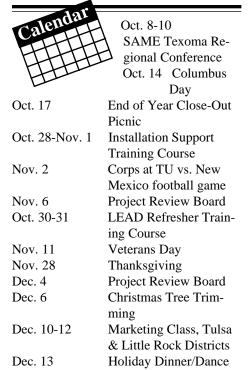
Yolane Hartsfield, president of Red Castle Toastmasters, extends an open invitation to everyone to attend meetings on the first and third Wednesdays of each month.

Family Member Saves the Air Force Money, Time

SRA Joseph S. McIntyre, 552 CRS/LGMCP (Pneudralics Section), Tinker Air Force Base, received a Department of the Air Force Suggestion Award for a suggestion he submitted concerning the repair of E-3 brake stator plates. His recommendation saves the air control wing extensive man-hours and \$59,359.

McIntyre is the son-in-law of Donna Wright, power plant office assistant, Robert S. Kerr and Webbers Falls Power Plants. He is married to Kimberly, and they have one daughter, Alexis.

Our Vision: Be the Corps standard in customer care and professionalism.





Mixing it up – Members of the district's P2 (Pollution Prevention) Team and the Recycling Team bring their recyclable trash to the recycling area west of the smokers' area. The new aluminum recycling cage is in the background. Loren Mason, the district's environmental manager, is shown handing up some trash to Pam Shelton who is standing in the bin. Others, left to right, are Mary Beth Hudson, David Urbon, G. T. Gowda and Jim Puckett. Past Mason, clockwise, are Calvin Hall, Greg Molchan, Henderson Gardner and Lawrance Morehead.

Personnel Notes

Christmas

Dec. 25

August Hello

Beverly Cawhorn, OD, Tenkiller Proj. Office Stephanie Oaks, OD, Fort Gibson Proj. Office Jamie Stout, OD, Fort Gibson Project Office

Goodbye

Melinda Baker, RE
Nicholas Barrick, OD, Tenkiller Project Office
Amy Beard, EC, Design Branch
Todd Becker, OD, Marion Project Office
Stephen Cargill, OD, Keystone Project Office
James Conner, OD, Chloride Control Proj. Off.
Melanie Curtis, OD, Marion Project Office
Mark Engel, OD, Marion Project Office
Felicia Frank, OD, Readiness and Security Br.
Joseph Gleason, OD, Keystone Project Office
Beatrice Glover, OD, Eufaula Project Office
Thomas Hendrix, PP, Military/Enviro. Branch

Lori Hobaugh, EC, Central Okla. Area Office David Hubble, EC, Central Okla. Area Office Lynn Johnson, OD, Waurika Project Office Frederick Killian, PP, Civil Works Branch Erin Koepf, OD, Chloride Control Proj. Office Barry Lutz, EC, Design Branch Curtis McNeil, OD, Waurika Project Office Barry Lutz, EC, Design Branch Curtis McNeil, OD, Waurika Project Office Kay Naranjo, CT, Contracts Branch Rachel Pameticky, OD, Fall River Proj. Office David Pendergraft Jr., OD, Oologah Proj. Off. Terence Ransom, EC, Design Branch, Tanya Smith, CT, Procurement Branch Seth Walters, EC, Design Branch Derale Wilson, EC, Central Okla. Area Office

Promotions

Billy Brewer, EC, Geotechnical Branch

Dennis Hergenrether Jr., EC, Ft. Sill Area Off. Elizabeth Joyner, PP, Military/Enviro. Branch Christopher Keeler, OD, Hugo Project Office Robert Keller, OD, R. S. Kerr Project Office Cynthia Kitchens, OD, Hugo Project Office Adrienne Paylor, IM, Support Services Branch Dennis Scarbrough, OD, R. S. Kerr Project Office

Jonathan Shannon, OD, Keystone Proj. Office Michael Wingfield, Texoma Project Office

Questions for the Human Resources Office in Fort Worth?

1-800-453-8907



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